



# Agenda

Rev Up Your Compliance Program  
2026 National School on Market Regulation

## Sunday, April 12, 2026

|                |                                      |                    |
|----------------|--------------------------------------|--------------------|
| 4:00-7:00 p.m. | Registration                         | Ballantyne D Foyer |
| 4:00-4:30 p.m. | Moderator Review Meeting             | Fairway Ballroom   |
| 4:30-5:00 p.m. | Faculty Review Meeting               | Fairway Ballroom   |
| 5:15-6:00 p.m. | First Time Attendee Reception        | Carolina Room      |
| 6:00-7:00 p.m. | Welcome Reception (Open to Everyone) | Atrium             |

## Monday, April 13, 2026

|                  |                                                                |                     |
|------------------|----------------------------------------------------------------|---------------------|
| 7:30-8:15 a.m.   | Breakfast                                                      | Ballantyne Ballroom |
| 8:15-9:00 a.m.   | Opening Session, Awards, and Faculty Introductions             | Ballantyne Ballroom |
| 9:00-10:30 a.m.  | Track Conditions Ahead: Insights from Market Conduct Examiners | Ballantyne Ballroom |
| 10:30-10:45 a.m. | Break                                                          | Ballantyne B Foyer  |
| 10:45-11:45 a.m. | Breakout Sessions                                              |                     |

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|------------------------------------------------------------------------------------------|------------------|
| Reinsurance Pit Stop: Basics for a Smooth Compliance Lap                                 | Fairway Ballroom |
| Avoiding Enforcement Pitfalls: Keeping Life Insurance and Annuity Compliance on Track    | Overlook         |
| Caution Flag Raised: Top Claims Compliance Hazards                                       | Union            |
| Steering Through Cyber Fishtails and Lock-ups: Responding to Cyber Threats at Full Speed | Carolina         |
| Faculty Appointments                                                                     | York             |

|                       |                                                            |                     |
|-----------------------|------------------------------------------------------------|---------------------|
| 11:45 a.m. -1:00 p.m. | Lunch                                                      | Ballantyne Ballroom |
| 1:00-2:15 p.m.        | Caution Flags and Crashes: Tackling Fraud in the Fast Lane | Ballantyne Ballroom |
| 2:15-2:30 p.m.        | Break                                                      | Ballantyne B Foyer  |
| 2:30-3:30 p.m.        | Breakout Sessions                                          |                     |

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|-----------------------------------------------------------------------------------------|------------------|
| Quality Assurance in the Fast Lane: Strengthening Compliance Practices                  | Fairway Ballroom |
| Prior Authorization & Utilization Review: Clearing Potential Hurdles for Patient Access | Overlook         |
| Autopilot Activated: AI & Automation on the Claims Speedway                             | Union            |
| Steering Compliance: CCOs in the Driver's Seat                                          | Carolina         |
| Faculty Appointments                                                                    | York             |

|                |                             |                     |
|----------------|-----------------------------|---------------------|
| 3:30-3:45 p.m. | Break                       | Ballantyne B Foyer  |
| 3:45-4:45 p.m. | Regulatory Speed Networking | Ballantyne Ballroom |
| 4:45-5:45 p.m. | Exhibitor Showcase          | Ballantyne B Foyer  |

## Agenda Key

P&C Sessions - Property/Casualty Market Regulation Focused

L, H & A Sessions - Life/Health/Annuity Market Regulation Focused

Claims Sessions

Mixed Bag Sessions

Faculty Appointments



# AGENDA CONTINUED

Tuesday, April 14, 2026

7:30-8:45 a.m. ....Breakfast Ballantyne Ballroom

8:45-10:15 a.m. ....In the Driver's Seat: Insurance Commissioners on the Road Ahead Ballantyne Ballroom

10:15-10:30 a.m. ....Break Ballantyne B Foyer

10:30-11:30 a.m. ....Breakout Sessions

|                                                                      |                  |
|----------------------------------------------------------------------|------------------|
| Rating Bureaus: The Engine of Insurance Pricing                      | Fairway Ballroom |
| Annuity Best Interest: Steering Compliance Through Regulatory Curves | Overlook         |
| Caution Flag Raised: Top Claims Compliance Hazards                   | Union            |
| Track Map to Exams: Planning & Execution for a Smooth Ride           | Carolina         |
| Faculty Appointments                                                 | York             |

11:30 a.m. -1:30 p.m. ....Diamond Sponsor Sessions Fairway Ballroom and Overlook Room

11:30 a.m. -1:30 p.m. ....Lunch on Your Own

1:30-2:30 p.m. ....Breakout Sessions

|                                                                           |                  |
|---------------------------------------------------------------------------|------------------|
| P&C Exams: Navigating the Regulatory Speedway                             | Fairway Ballroom |
| Pharmacy Benefit Managers (PBMs): Licensing, Enforcement & Exam Standards | Overlook         |
| Racing the Storm: High-Speed Strategies for Catastrophe Claims            | Union            |
| Handling the Hairpin Turns: Contested Findings & Post-Race Tactics        | Carolina         |
| Faculty Appointments                                                      | York             |

2:30-2:45 p.m. ....Break Ballantyne B Foyer

2:45-3:45 p.m. ....Breakout Sessions

|                                                                               |                  |
|-------------------------------------------------------------------------------|------------------|
| Data in the Driver's Seat: How Regulators Steer Compliance                    | Fairway Ballroom |
| Direct to Consumer Life Insurance Sales: Racing Toward Transparency and Trust | Overlook         |
| Taking the Checkered Flag: Winning Strategies for Claims Communication        | Union            |
| NAIC Pit Pass: A Quick Lap Through the Essentials                             | Carolina         |
| Faculty Appointments                                                          | York             |

3:45-4:00 p.m. ....Break Ballantyne B Foyer

4:00-5:00 p.m. ....Breakout Sessions

|                                                                                |                  |
|--------------------------------------------------------------------------------|------------------|
| Commercial Deregulation: Shifting Gears in the Insurance Industry              | Fairway Ballroom |
| Mental Health Parity: Maintaining an Even Playing Field in the Regulatory Race | Overlook         |
| Staying in Control: Managing TPAs and Claims Vendors in the Fast Lane          | Union            |
| Co-Drivers & Data: Navigating Third-Party Risk on the Regulatory Circuit       | Carolina         |
| Faculty Appointments                                                           | York             |

5:00-5:15 p.m. ....Certificate Pickup Ballantyne D Foyer

6:00-9:00 p.m. ....Networking Event Rose Garden