



Agenda

Reaching New Heights in Compliance
2025 National School on Market Regulation

Sunday, April 6, 2025

4:00-7:00 p.m.	Registration	Mountain View Foyer
4:00-4:30 p.m.	Moderator Review Meeting	Bear
4:30-5:00 p.m.	Faculty Review Meeting	Bear
5:15-6:00 p.m.	First Time Attendee Reception	Puma
6:00-7:00 p.m.	Welcome Reception (Open to Everyone)	Tamaya Veranda

Monday, April 7, 2025

7:30-8:15 a.m.	Breakfast	Tamaya Foyer
8:15-9:00 a.m.	Opening Session, Keynote, Awards & Faculty Introductions	Tamaya Ballroom
9:00-10:30 a.m.	Market Regulation Leadership Forum	Tamaya Ballroom
10:30-10:45 a.m.	Break	Tamaya Foyer
10:45-11:45 a.m.	Breakout Sessions	

Rising Above the Noise: Hot Topics in P&C Compliance	Badger
Life and Annuity Replacements: Strengthening Compliance Practices	Wolf
Reaching New Heights: Best Practices in Claims Handling from a Regulator's Perspective	Eagle
Market Regulation 101: Building a Strong Compliance Foundation	Puma
Faculty Appointments	Hawk BC

11:45 a.m. -1:00 p.m.	Lunch	Tamaya Ballroom
1:00-2:15 p.m.	General Session	

Artificial Intelligence and Its Impact on Insurance	Tamaya Ballroom
Faculty Appointments	Hawk BC

2:15-2:30 p.m.	Break	Tamaya Foyer
2:30-3:30 p.m.	Breakout Sessions	

Raising the Bar: Mastering Workers' Compensation Unit Stat Reporting, Proof of Coverage	Badger
Adding Value: Wellness Benefits for Life and Health Insurance	Wolf
Building the Foundation: Integrating Compliance into the Claims Process	Eagle
Compliance Implications: Managing Third-Party Vendor Relationships	Puma
Faculty Appointments	Hawk BC

3:30-3:45 p.m.	Break	Tamaya Foyer
3:45-4:45 p.m.	Breakout Sessions	

Scaling the Surplus Lines Summit: Navigating Complex Compliance Terrain	Badger
Raising the Bar: Implementing Heightened Standards of Care	Wolf
Climbing to New Peaks: Effective CAT Management for Enhanced Compliance	Eagle
Assembling the Pieces: Creating a Comprehensive Compliance Program	Puma
Faculty Appointments	Hawk BC

4:45-5:45 p.m.	Exhibitor Showcase	Tamaya Foyer
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AGENDA CONTINUED

Tuesday, April 8, 2025

8:00-9:00 a.m. Breakfast Tamaya Ballroom

9:00-10:30 a.m. Commissioners' Forum Tamaya Ballroom

10:30-10:45 a.m. Break Tamaya Foyer

10:45-11:45 a.m. Breakout Sessions

Automation in Action: Avoiding Pitfalls and Rising to Compliance Excellence	Badger
Health Hot Topics: Enhancing Compliance Awareness	Wolf
Harnessing Digital Tools: Growing Compliance in Claims Handling	Eagle
What Market Regulatory Professionals Should Know about Financial Examinations	Puma
Faculty Appointments	Hawk BC

11:45 a.m. -12:45 p.m. Wolters Kluwer Session Wolf

11:45 a.m.-1:30 p.m. Lunch on Your Own

1:30-2:30 p.m. Breakout Sessions

Data Calls Decoded: Reaching New Levels of Precision and Compliance	Badger
Navigating Pharmacy Benefit Managers (PBMs): Compliance Strategies for Success	Wolf
Navigating Current Trends: Elevating Compliance in P&C Claims	Eagle
Rising Above: Strategies for Addressing Fraud in Compliance	Puma
Faculty Appointments	Hawk BC

2:30-2:45 p.m. Break Tamaya Foyer

2:45-3:45 p.m. Breakout Sessions

Climbing Higher: Enhancing Regulatory Quality Assurance	Badger
The Life Cycle of Life and Health Complaints: Strengthening Compliance Through the Process	Wolf
From Claims Complaints to Regulatory Exams: Strengthening Compliance Standards	Eagle
Career Advancement: Pathways for Growth in Compliance Careers	Puma
Faculty Appointments	Hawk BC

3:45-4:00 p.m. Break Tamaya Foyer

4:00-5:00 p.m. Regulatory Speed Networking Tamaya Ballroom

5:00-5:15 p.m. Certificate Pickup Mountain View Foyer

6:00-9:00 p.m. Networking Event Cottonwoods

Agenda Key

P&C Sessions - Property/Casualty Market Regulation Focused

L, H & A Sessions - Life/Health/Annuity Market Regulation Focused

Claims Sessions

Mixed Bag Sessions

Faculty Appointments