

Agenda

Reaching New Heights in Compliance 2025 National School on Market Regulation

Sunday, April 6, 2025

4.00-7.00 p.m			
4:30-5:00 p.m. Faculty Review Meeting Bear 5:15-6:00 p.m. First Time Attendee Reception Puma 6:00-7:00 p.m. First Time Attendee Reception Puma 6:00-7:00 p.m. Welcome Reception (Open to Everyone) Tamaya Veranda Monday, April 7, 2025 7:30-8:15 a.m. Breakfast Tamaya Foyer 8:15-9:00 a.m. Opening Session, Keynote, Awards & Faculty Introductions Tamaya Balroom 9:00-10:30 a.m. Market Regulation Leadership Forum Tamaya Balroom 10:30-10:45 a.m. Break Tamaya Foyer 10:45-11:45 a.m. Break Tamaya Foyer Life and Annuity Replacements: Strengthening Compliance Practices Reaching New Heights: Best Practices in Claims Handling from a Regulator's Perspective Eagle Market Regulation 10:48 pulling a Strong Compliance Proundation Puma Faculty Appointments United Intelligence and Its Impact on Insurance Tamaya Ballroom 1:00-2:15 p.m. General Sessions Artificial Intelligence and Its Impact on Insurance Reaching New Heights: Best Practices (Compliance Proundation Pamya Ballroom Faculty Appointments United States (Pamya Poyer Bauding a Strong Compliance Proundation Pamya Ballroom Faculty Appointments United States (Pamya Poyer Bauding a Strong Compliance Proundation Pamya Ballroom Faculty Appointments United States (Pamya Poyer Bauding a Strong Compliance Proundation Pamya Ballroom Faculty Appointments United States (Pamya Poyer Bauding a Strong Compliance Proundation Pamya Ballroom Pamya Ballroom Faculty Appointments United States (Pamya Poyer Bauding a Strong Compliance Proundation Process Eagle Compliance Implications: Managing Third-Party Vendor Relationships Puma Faculty Appointments Badger Raining the Bare Summit: Navigating Complex Compliance Ferrain Badger Climbing to New Peaks: Effective CAT Management for Enhanced Compliance Ferrain Raining the Pieces: Creating a Comprehensive Compliance Program Puma Faculty Appointments Hawk BC	4:00-7:00 p.m		Registration Mountain View Foyer
5:15-6:00 p.m. First Time Attendee Reception Puma 6:00-7:00 p.m. Welcome Reception (Open to Everyone) Tamaya Veranda Monday, April 7, 2025 7:30-8:15 a.m. Breakfast Tamaya Foyer 8:15-9:00 a.m. Opening Session, Keynote, Awards & Faculty Introductions Tamaya Ballroom 9:00-10:30 a.m. Market Regulation Leadership Forum Tamaya Ballroom 10:30-10:45 a.m. Break Tamaya Foyer 10:45-11:45 a.m. Breakfast Tamaya Foyer 10:45-11:45 a.m. Breakfast Tamaya Ballroom 10:30-10:215 p.m. Breakfast Practices in Claims Handling from a Regulator's Perspective Eagle 11:45 a.m1:00 p.m. Lunch Tamaya Ballroom 1:00-2:15 p.m. General Session 11:45 a.m1:00 p.m. Breakfast Intelligence and its Impact on Insurance Tamaya Ballroom 1:00-2:15 p.m. Break Tamaya Foyer 2:30-3:30 p.m. Breakfastering Worker's Compensation Unit Stat Reporting, Proof of Coverage 12:30-3:30 p.m. Breakfastering Worker's Compensation Unit Stat Reporting, Proof of Coverage 12:30-3:30 p.m. Breakfastering Worker's Compensation Unit Stat Reporting, Proof of Coverage 13:45-4:45 p.m. Breakfastering Worker's Compensation Unit Stat Reporting, Proof of Coverage 13:45-4:45 p.m. Breakfastering Worker's Compensation Unit Stat Reporting, Proof of Coverage 13:45-4:45 p.m. Breakfastering Worker's Compensation Unit Stat Reporting, Proof of Coverage 13:45-4:45 p.m. Breakfastering Worker's Compensation Unit Stat Reporting, Proof of Coverage 13:45-4:45 p.m. Breakfastering Worker's Compensation Compliance Incompliance Incompl	4:00-4:30 p.m		. Moderator Review Meeting Bear
Monday, April 7, 2025 7:30-8:15 a.m. Breakfast Tamaya Foyer 8:15-9:00 a.m. Opening Session, Keynote, Awards & Faculty Introductions Tamaya Ballroom 9:00-10:30 a.m. Market Regulation Leadership Forum Tamaya Ballroom 9:00-10:30 a.m. Break Tamaya Foyer 10:45-11:45 a.m. Break Tamaya Ballroom 10:30-10:45 a.m. Break Tamaya Foyer 10:45-11:45 a.m. Break Tamaya Ballroom 10:30-10:45 a.m. Break Tamaya Foyer 10:45-11:45 a.m. Break Tamaya Foyer 10:45-11:45 a.m. Break Tamaya Foyer 11:45 a.m1:00 p.m. Break Tamaya Ballroom 11:00-2:15 p.m. Break Tamaya Ballroom 11:00-2:15 p.m. Break Tamaya Foyer 11:45 a.m. Break Tamaya Foyer	4:30-5:00 p.m		Faculty Review Meeting Bear
Monday, April 7, 2025 7:30-8:15 a.m. Breakfast Tamaya Foyer 8:15-9:00 a.m. Opening Session, Keynote, Awards & Faculty Introductions Tamaya Ballroom 9:00-10:30 a.m. Market Regulation Leadership Forum Tamaya Ballroom 9:00-10:30 a.m. Break Tamaya Foyer 10:45-11:45 a.m. Break Tamaya Ballroom 10:30-10:45 a.m. Break Tamaya Foyer 10:45-11:45 a.m. Break Tamaya Ballroom 10:30-10:45 a.m. Break Tamaya Foyer 10:45-11:45 a.m. Break Tamaya Foyer 10:45-11:45 a.m. Break Tamaya Foyer 11:45 a.m1:00 p.m. Break Tamaya Ballroom 11:00-2:15 p.m. Break Tamaya Ballroom 11:00-2:15 p.m. Break Tamaya Foyer 11:45 a.m. Break Tamaya Foyer	5:15-6:00 p.m	Firs	st Time Attendee Reception Puma
7:30-8:15 a.m. Breakfast Tamaya Foyer 8:15-9:00 a.m. Opening Session, Keynote, Awards & Faculty Introductions Tamaya Ballroom 9:00-10:30 a.m. Market Regulation Leadership Forum Tamaya Ballroom 9:00-10:30 a.m. Break Tamaya Foyer 10:45-11:45 a.m. Breakout Sessions Rising Above the Noise: Hot Topics in P&C Compliance Life and Annuity Replacements: Strengthening Compliance Practices Wolf Reaching New Heights: Best Practices in Claims Handling from a Regulator's Perspective Eagle Market Regulation 101: Building a Strong Compliance Foundation Puma Faculty Appointments Hawk BC 11:45 a.m1:00 p.m. Lunch Tamaya Ballroom Faculty Appointments Artificial Intelligence and Its Impact on Insurance Tamaya Ballroom Faculty Appointments Break Tamaya Foyer	•		·
7:30-8:15 a.m. Breakfast Tamaya Foyer 8:15-9:00 a.m. Opening Session, Keynote, Awards & Faculty Introductions Tamaya Ballroom 9:00-10:30 a.m. Market Regulation Leadership Forum Tamaya Ballroom 10:30-10:45 a.m. Break Tamaya Foyer 10:45-11:45 a.m. Breakout Sessions Rising Above the Noise: Hot Topics in P&C Compliance Life and Annuity Replacements: Strengthening Compliance Practices	Monday, April 7, 20	025	
9:00-10:30 a.m.	7:30-8:15 a.m		Breakfast Tamaya Foyer
10:30-10:45 a.m. Break Tamaya Foyer 10:45-11:45 a.m. Breakout Sessions Rising Above the Noise: Hot Topics in P&C Compliance Life and Annuity Replacements: Strengthening Compliance Practices Wolf Reaching, New Heights: Best Practices in Claims Handling from a Regulator's Perspective Eagle Market Regulation 101: Building a Strong Compliance Foundation Puma Faculty Appointments Lunch Tamaya Ballroom 1:00-2:15 p.m. Lunch Tamaya Ballroom Faculty Appointments Grand Its Impact on Insurance Tamaya Ballroom Faculty Appointments Break Tamaya Foyer 2:30-3:30 p.m. Break Tamaya Foyer Adding Value: Wellness Benefits for Life and Health Insurance Wolf Building the Foundation: Integrating Compliance into the Claims Process Eagle Compliance Implications: Managing Third-Party Vendor Relationships Puma Faculty Appointments Break Tamaya Foyer 3:45-4:45 p.m. Break Tamaya Foyer Raising the Bar: Managing Third-Party Vendor Relationships Break Tamaya Foyer Raising the Bar: Implementing Heightened Standards of Care Wolf Climbing to New Peaks: Effective CAT Management for Enhanced Compliance Faculty Appointments Hawk BC Hawk BC Hawk BC	8:15-9:00 a.m	Opening Session, Keynote, Awards & Fac	culty Introductions Tamaya Ballroom
10:30-10:45 a.m. Break Tamaya Foyer 10:45-11:45 a.m. Breakout Sessions Rising Above the Noise: Hot Topics in P&C Compliance Life and Annuity Replacements: Strengthening Compliance Practices Wolf Reaching, New Heights: Best Practices in Claims Handling from a Regulator's Perspective Eagle Market Regulation 101: Building a Strong Compliance Foundation Puma Faculty Appointments Lunch Tamaya Ballroom 1:00-2:15 p.m. Lunch Tamaya Ballroom Faculty Appointments Grand Its Impact on Insurance Tamaya Ballroom Faculty Appointments Break Tamaya Foyer 2:30-3:30 p.m. Break Tamaya Foyer Adding Value: Wellness Benefits for Life and Health Insurance Wolf Building the Foundation: Integrating Compliance into the Claims Process Eagle Compliance Implications: Managing Third-Party Vendor Relationships Puma Faculty Appointments Break Tamaya Foyer 3:45-4:45 p.m. Break Tamaya Foyer Raising the Bar: Managing Third-Party Vendor Relationships Break Tamaya Foyer Raising the Bar: Implementing Heightened Standards of Care Wolf Climbing to New Peaks: Effective CAT Management for Enhanced Compliance Faculty Appointments Hawk BC Hawk BC Hawk BC	9:00-10:30 a.m		
Rising Above the Noise: Hot Topics in P&C Compliance Life and Annuity Replacements: Strengthening Compliance Practices Wolf Reaching New Heights: Best Practices in Claims Handling from a Regulator's Perspective Eagle Market Regulation 101: Building a Strong Compliance Foundation Faculty Appointments Lunch Tamaya Ballroom Artificial Intelligence and its Impact on Insurance Faculty Appointments Artificial Intelligence and its Impact on Insurance Faculty Appointments Break Tamaya Foyer 2:30-3:30 p.m. Breakout Sessions Raising the Bar: Mastering Workers' Compensation Unit Stat Reporting, Proof of Coverage Adding Value: Wellness Benefits for Life and Health Insurance Building the Foundation: Integrating Compliance into the Claims Process Compliance Implications: Managing Third-Party Vendor Relationships Puma Faculty Appointments Scaling the Bar: Implementing Heightened Standards of Care Climbing to New Peaks: Effective CAT Management for Enhanced Compliance Assembling the Pieces: Creating a Comprehensive Compliance Program Puma Faculty Appointments Hawk BC			
Rising Above the Noise: Hot Topics in P&C Compliance Life and Annuity Replacements: Strengthening Compliance Practices Wolf Reaching New Heights: Best Practices in Claims Handling from a Regulator's Perspective Eagle Market Regulation 101: Building a Strong Compliance Foundation Puma Faculty Appointments Hawk BC 11:45 a.m1:00 p.m. Artificial Intelligence and Its Impact on Insurance Faculty Appointments Artificial Intelligence and Its Impact on Insurance Faculty Appointments Artificial Intelligence and Its Impact on Insurance Faculty Appointments Break Tamaya Foyer Breakout Sessions Raising the Bar: Mastering Workers' Compensation Unit Stat Reporting, Proof of Coverage Adding Value: Wellness Benefits for Life and Health Insurance Wolf Building the Foundation: Integrating Compliance into the Claims Process Eagle Compliance Implications: Managing Third-Party Vendor Relationships Puma Faculty Appointments Scaling the Bur Implementing Heightened Standards of Care Wolf Climbing to New Peaks: Effective CAT Management for Enhanced Compliance Raw BC Hawk BC Hawk BC Hawk BC			
Life and Annuity Replacements: Strengthening Compliance Practices Reaching New Heights: Best Practices in Claims Handling from a Regulator's Perspective Reaching New Heights: Best Practices in Claims Handling from a Regulator's Perspective Market Regulation 101: Building a Strong Compliance Foundation Puma Faculty Appointments Hawk BC 11:45 a.m1:00 p.m. Artificial Intelligence and Its Impact on Insurance Artificial Intelligence and Its Impact on Insurance Faculty Appointments Raising the Bar: Mastering Workers' Compensation Unit Stat Reporting, Proof of Coverage Adding Value: Wellness Benefits for Life and Health Insurance Building the Foundation: Integrating Compliance into the Claims Process Eagle Compliance Implications: Managing Third-Party Vendor Relationships Puma Faculty Appointments Break Tamaya Foyer 3:45-4:45 p.m. Breakout Sessions Scaling the Surplus Lines Summit: Navigating Complex Compliance Terrain Badger Raising the Bar: Implementing Heightened Standards of Care Uolf Climbing to New Peaks: Effective CAT Management for Enhanced Compliance Faculty Appointments Hawk BC	10.45 11.45 a.iii		
Reaching New Heights: Best Practices in Claims Handling from a Regulator's Perspective Market Regulation 101: Building a Strong Compliance Foundation Faculty Appointments Hawk BC 11:45 a.m1:00 p.m. Lunch Tamaya Ballroom General Session Artificial Intelligence and its Impact on Insurance Faculty Appointments Artificial Intelligence and its Impact on Insurance Faculty Appointments Break Tamaya Foyer 2:15-2:30 p.m. Breakout Sessions Raising the Bar: Mastering Workers' Compensation Unit Stat Reporting, Proof of Coverage Adding Value: Wellness Benefits for Life and Health Insurance Building the Foundation: Integrating Compliance into the Claims Process Compliance Implications: Managing Third-Party Vendor Relationships Puma Faculty Appointments Break Tamaya Foyer 3:45-4:45 p.m. Breakout Sessions Scaling the Surplus Lines Summit: Navigating Complex Compliance Terrain Badger Raising the Bar: Implementing Heightened Standards of Care (Limbing to New Peaks: Effective CAT Management for Enhanced Compliance Gimbing to New Peaks: Effective CAT Management for Enhanced Compliance Faculty Appointments Hawk BC			
Market Regulation 101: Building a Strong Compliance Foundation Faculty Appointments Hawk BC 11:45 a.m1:00 p.m. Lunch Tamaya Ballroom 1:00-2:15 p.m. Artificial Intelligence and Its Impact on Insurance Faculty Appointments Artificial Intelligence and Its Impact on Insurance Faculty Appointments Break Tamaya Foyer 2:30-3:30 p.m. Break Tamaya Foyer 2:30-3:30 p.m. Raising the Bar: Mastering Workers' Compensation Unit Stat Reporting, Proof of Coverage Adding Value: Wellness Benefits for Life and Health Insurance Building the Foundation: Integrating Compliance into the Claims Process Eagle Compliance Implications: Managing Third-Party Vendor Relationships Puma Faculty Appointments Break Tamaya Foyer 3:45-4:45 p.m. Break Tamaya Foyer 3:4			
Faculty Appointments Faculty Appointments Lunch Tamaya Ballroom			
11:45 a.m1:00 p.m			
1:00-2:15 p.m. General Session Artificial Intelligence and Its Impact on Insurance Faculty Appointments Break Tamaya Ballroom Faculty Appointments Break Tamaya Foyer 2:30-3:30 p.m. Break Tamaya Foyer Adding Value: Wellness Benefits for Life and Health Insurance Building the Foundation: Integrating Compliance into the Claims Process Compliance Implications: Managing Third-Party Vendor Relationships Puma Faculty Appointments Break Tamaya Foyer 3:45-4:45 p.m. Breakout Sessions Scaling the Surplus Lines Summit: Navigating Complex Compliance Terrain Badger Raising the Bar: Implementing Heightened Standards of Care Wolf Climbing to New Peaks: Effective CAT Management for Enhanced Compliance Faculty Appointments Hawk BC Hawk BC	11:45 a.m1:00 p.m		Lunch Tamava Ballroom
Artificial Intelligence and Its Impact on Insurance Faculty Appointments Break Tamaya Ballroom Faculty Appointments Break Tamaya Foyer 2:30-3:30 p.m. Raising the Bar: Mastering Workers' Compensation Unit Stat Reporting, Proof of Coverage Adding Value: Wellness Benefits for Life and Health Insurance Wolf Building the Foundation: Integrating Compliance into the Claims Process Eagle Compliance Implications: Managing Third-Party Vendor Relationships Puma Faculty Appointments Break Tamaya Foyer 3:30-3:45 p.m. Break Tamaya Foyer 3:45-4:45 p.m. Break Tamaya Foyer Raising the Surplus Lines Summit: Navigating Complex Compliance Terrain Badger Raising the Bar: Implementing Heightened Standards of Care Wolf Climbing to New Peaks: Effective CAT Management for Enhanced Compliance Assembling the Pieces: Creating a Comprehensive Compliance Program Faculty Appointments Hawk BC	•		
Eaculty Appointments Break Tamaya Foyer 2:30-3:30 p.m. Breakout Sessions Raising the Bar: Mastering Workers' Compensation Unit Stat Reporting, Proof of Coverage Adding Value: Wellness Benefits for Life and Health Insurance Building the Foundation: Integrating Compliance into the Claims Process Eagle Compliance Implications: Managing Third-Party Vendor Relationships Puma Faculty Appointments Break Tamaya Foyer 3:45-4:45 p.m. Break Tamaya Foyer 3:45-4:45 p.m. Break Tamaya Foyer Climbing to New Peaks: Effective CAT Management for Enhanced Compliance Assembling the Pieces: Creating a Comprehensive Compliance Program Faculty Appointments Hawk BC	1.00 2.13 p.111		
2:30-3:30 p.m. Raising the Bar: Mastering Workers' Compensation Unit Stat Reporting, Proof of Coverage Adding Value: Wellness Benefits for Life and Health Insurance Wolf Building the Foundation: Integrating Compliance into the Claims Process Eagle Compliance Implications: Managing Third-Party Vendor Relationships Puma Faculty Appointments Break Tamaya Foyer 3:30-3:45 p.m. Breakout Sessions Scaling the Surplus Lines Summit: Navigating Complex Compliance Terrain Badger Raising the Bar: Implementing Heightened Standards of Care Wolf Climbing to New Peaks: Effective CAT Management for Enhanced Compliance Assembling the Pieces: Creating a Comprehensive Compliance Program Puma Faculty Appointments Hawk BC		Faculty Appointments	
2:30-3:30 p.m. Raising the Bar: Mastering Workers' Compensation Unit Stat Reporting, Proof of Coverage Adding Value: Wellness Benefits for Life and Health Insurance Wolf Building the Foundation: Integrating Compliance into the Claims Process Eagle Compliance Implications: Managing Third-Party Vendor Relationships Puma Faculty Appointments Break Tamaya Foyer 3:30-3:45 p.m. Breakout Sessions Scaling the Surplus Lines Summit: Navigating Complex Compliance Terrain Badger Raising the Bar: Implementing Heightened Standards of Care Wolf Climbing to New Peaks: Effective CAT Management for Enhanced Compliance Assembling the Pieces: Creating a Comprehensive Compliance Program Puma Faculty Appointments Hawk BC	2:15-2:30 p.m		Break Tamava Fover
Raising the Bar: Mastering Workers' Compensation Unit Stat Reporting, Proof of Coverage Adding Value: Wellness Benefits for Life and Health Insurance Building the Foundation: Integrating Compliance into the Claims Process Eagle Compliance Implications: Managing Third-Party Vendor Relationships Puma Faculty Appointments Hawk BC 3:30-3:45 p.m. Break Tamaya Foyer 3:45-4:45 p.m. Scaling the Surplus Lines Summit: Navigating Complex Compliance Terrain Badger Raising the Bar: Implementing Heightened Standards of Care Uolf Climbing to New Peaks: Effective CAT Management for Enhanced Compliance Assembling the Pieces: Creating a Comprehensive Compliance Program Puma Faculty Appointments Hawk BC			
Adding Value: Wellness Benefits for Life and Health Insurance Building the Foundation: Integrating Compliance into the Claims Process Eagle Compliance Implications: Managing Third-Party Vendor Relationships Puma Faculty Appointments Hawk BC 3:30-3:45 p.m. Break Tamaya Foyer 3:45-4:45 p.m. Breakout Sessions Scaling the Surplus Lines Summit: Navigating Complex Compliance Terrain Badger Raising the Bar: Implementing Heightened Standards of Care Wolf Climbing to New Peaks: Effective CAT Management for Enhanced Compliance Assembling the Pieces: Creating a Comprehensive Compliance Program Puma Faculty Appointments Hawk BC	2.30 3.30 p.m		
Building the Foundation: Integrating Compliance into the Claims Process Compliance Implications: Managing Third-Party Vendor Relationships Puma Faculty Appointments Hawk BC 3:30-3:45 p.m. Break Tamaya Foyer 3:45-4:45 p.m. Scaling the Surplus Lines Summit: Navigating Complex Compliance Terrain Badger Raising the Bar: Implementing Heightened Standards of Care Wolf Climbing to New Peaks: Effective CAT Management for Enhanced Compliance Assembling the Pieces: Creating a Comprehensive Compliance Program Faculty Appointments Hawk BC			
Faculty Appointments Hawk BC 3:30-3:45 p.m. Break Tamaya Foyer 3:45-4:45 p.m. Scaling the Surplus Lines Summit: Navigating Complex Compliance Terrain Raising the Bar: Implementing Heightened Standards of Care Climbing to New Peaks: Effective CAT Management for Enhanced Compliance Assembling the Pieces: Creating a Comprehensive Compliance Program Faculty Appointments Hawk BC			Eagle
3:30-3:45 p.m. Break Tamaya Foyer 3:45-4:45 p.m. Breakout Sessions Scaling the Surplus Lines Summit: Navigating Complex Compliance Terrain Raising the Bar: Implementing Heightened Standards of Care Climbing to New Peaks: Effective CAT Management for Enhanced Compliance Assembling the Pieces: Creating a Comprehensive Compliance Program Faculty Appointments Break Tamaya Foyer Breakout Sessions Badger Wolf Climbing the Bar: Implementing Heightened Standards of Care Wolf Climbing to New Peaks: Effective CAT Management for Enhanced Compliance Faculty Appointments Hawk BC		Compliance Implications: Managing Third-Party Vendor Relationships	Puma
3:45-4:45 p.m. Scaling the Surplus Lines Summit: Navigating Complex Compliance Terrain Raising the Bar: Implementing Heightened Standards of Care Climbing to New Peaks: Effective CAT Management for Enhanced Compliance Assembling the Pieces: Creating a Comprehensive Compliance Program Faculty Appointments Breakout Sessions Badger Wolf Climbing to New Peaks: Effective CAT Management for Enhanced Compliance Faculty Appointments Hawk BC		Faculty Appointments	Hawk BC
Scaling the Surplus Lines Summit: Navigating Complex Compliance Terrain Raising the Bar: Implementing Heightened Standards of Care Climbing to New Peaks: Effective CAT Management for Enhanced Compliance Assembling the Pieces: Creating a Comprehensive Compliance Program Puma Faculty Appointments Hawk BC	3:30-3:45 p.m		Break Tamaya Foyer
Raising the Bar: Implementing Heightened Standards of Care Climbing to New Peaks: Effective CAT Management for Enhanced Compliance Assembling the Pieces: Creating a Comprehensive Compliance Program Puma Faculty Appointments Hawk BC	3:45-4:45 p.m		Breakout Sessions
Climbing to New Peaks: Effective CAT Management for Enhanced Compliance Assembling the Pieces: Creating a Comprehensive Compliance Program Puma Faculty Appointments Hawk BC	·	Scaling the Surplus Lines Summit: Navigating Complex Compliance Terrain	Badger
Assembling the Pieces: Creating a Comprehensive Compliance Program Puma Faculty Appointments Hawk BC		Raising the Bar: Implementing Heightened Standards of Care	Wolf
Faculty Appointments Hawk BC		Climbing to New Peaks: Effective CAT Management for Enhanced Compliance	Eagle
		Assembling the Pieces: Creating a Comprehensive Compliance Program	Puma
4:45-5:45 p.m. Exhibitor Showcase Tamaya Foyer		Faculty Appointments	Hawk BC
	4:45-5:45 p.m		Exhibitor Showcase Tamaya Foyer



Tuesday, April 8, 2025

8:00-9:00 a.m		Breakfast Tamaya Ballroom		
9:00-10:30 a.m	Commissi	oners' Forum Tamaya Ballroom		
10:30-10:45 a.m		Break Tamaya Foyer		
10:45-11:45 a.m		Breakout Sessions		
	Automation in Action: Avoiding Pitfalls and Rising to Compliance Excellence	Badger		
	Health Hot Topics: Enhancing Compliance Awareness	Wolf		
	Harnessing Digital Tools: Growing Compliance in Claims Handling	Eagle		
	What Market Regulatory Professionals Should Know about Financial Examinations	Puma		
	Faculty Appointments	Hawk BC		
11:45 a.m12:45 p.m				
11:45 a.m1:30 p.m		Lunch on Your Own		
1:30-2:30 p.m		Breakout Sessions		
·	Data Calls Decoded: Reaching New Levels of Precision and Compliance	Badger		
	Navigating Pharmacy Benefit Managers (PBMs): Compliance Strategies for Success	Wolf		
	Navigating Current Trends: Elevating Compliance in P&C Claims	Eagle		
	Rising Above: Strategies for Addressing Fraud in Compliance	Puma		
	Faculty Appointments	Hawk BC		
2:30-2:45 p.m		Break Tamaya Foyer		
2:45-3:45 p.m		Breakout Sessions		
	Climbing Higher: Enhancing Regulatory Quality Assurance	Badger		
	The Life Cycle of Life and Health Complaints: Strengthening Compliance Through the Process	Wolf		
	From Claims Complaints to Regulatory Exams: Strengthening Compliance Standards	Eagle		
	Career Advancement: Pathways for Growth in Compliance Careers	Puma		
	Faculty Appointments	Hawk BC		
3:45-4:00 p.m		Break Tamaya Foyer		
4:00-5:00 p.mRegulatory Speed Networking Tamaya Ballroom				
•	Ne	•		
ο.οο 3.οο μ.π		Livorking Everil Collonwoods		

Agenda Key

P&C Sessions - Property/Casualty Market Regulation Focused

L, H & A Sessions - Life/Health/Annuity Market Regulation Focused

Claims Sessions

Mixed Bag Sessions

Faculty Appointments